

Annual Post-Season Spectator Safety Report
2018



**Lancashire
Cricket**

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Season 2018

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Introduction

This Annual Post Season Spectator Safety Report relates to Section 6 of the Safety at Sports Grounds Act Policy Statement 2011

The Report identifies, where possible, in chronological sequence the issues associated with all aspects of spectator safety within and under the control of Lancashire Cricket Safety Management throughout the 2018 Cricket Season.

During the 2018 season the Club underwent a significant reorganisation which drew several elements of the previous operations under one umbrella as Lancashire Cricket and this is the term used for all future reference.

The Safety Management Team

The Safety Management Team remained very much as it was for the previous, 2017, season with Mr Anthony Mundy at the helm in his position as Director of Operations, Mr Ian Aspey as Stadium Safety Officer, Mr Dan Brown in his role of Head of Operations, Mr Nathan Mellor (Technical Support Manager) and Miss Sarah McManus and Mrs Alice McCready (Events and Projects Managers). Mr Geoff Trim, former Maintenance Manager left the Club after a total of 27yrs service in that role and as a player to be replaced by Mr Paul Rogers.

Mr. Anthony Mundy has retained the role of Designated Premises Supervisor assisted by Mr Peter Ash, Conference and Events General Manager, Mr Gareth John, Hospitality and Events Manager and Mr Michael Hewson, Hilton Garden Inn Emirates Old Trafford General Manager, all of whom hold the necessary qualifications to carry out the role.

This is the first full cricket season during which the Hilton Garden Inn Emirates Old Trafford has been fully operational and this forms an integral part of the Matchday accommodation at the ground and is therefore now included as part of this report.

Miss McManus has successfully attained Level 4 NVQ status in Spectator Safety Management and Mrs McCready is now embarking upon the same course with the intention of obtaining the qualification either prior to or during the 2019 cricket season.

The Club acknowledges and appreciates the contribution made by the enforcement officers of Trafford Council during 2018, whose support is invaluable.

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Review of the Progress of the Aims and Objectives for 2018 Season

The stated Aim and Objective for the 2018 cricket season were:

The Safety Management team at Lancashire County Cricket Club was set the following objectives for 2018.

- 1 Successful integration into the sporting environment of the Hilton Garden Inn, Emirates Old Trafford. (Carried over from 2017)
- 2 To host high capacity concerts following the opening of the Hilton Garden Inn, Emirates Old Trafford. (Carried over from 2017)
- 3 To enter and continue the planning phase for the 2019 Cricket World Cup with the ICC, ECB and Regulatory Authorities including Trafford Council and the Police

Progress

1. The Hilton Garden Inn Emirates Old Trafford formally opened its doors to the public on 1st September of 2017 and so the period at the end of the 2017 season can be regarded as a 'bedding in'.

During the 2018 Cricket Season the hotel has traded in its main function throughout interspersed with periods during which rooms, predominantly 'pitch facing' on levels 1, 2 and 3 have been handed over to a Hospitality Function for major cricketing events such as the One Day International between England and Australia, the International T20 fixture between England and India and the Vitality Blast Fixture between Lancashire Lightning and Yorkshire Vikings as well as the Liam Gallagher Concert of mid-August.

The Hotel, during these periods, has operated to and beyond the expectations of the Club with no incidents either of disorder or a criminal nature being recorded. These periods have also proved successful from a business point of view. The Club acknowledges and thanks the Officers of Trafford Council for their advice and assistance in approving the Hotel for use in this way during cricket and concert events.

2. As outlined above, the Liam Gallagher Concert was held on Saturday 18th August 2018 with a crowd of 51,000 people in attendance. The event passed well and the Hilton Garden Inn functioned successfully. Further, additional crowd movement and safety procedures were put in place for the first time to ensure such movement was not compromised during this high profile event. These worked very well on the night with no adverse reports being recorded in relation to these issues.

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3. The Cricket World Cup tournament of 2019 will take place during June and July 2019 with Emirates Old Trafford or Old Trafford Cricket Stadium as it will be referred to during this period for sponsorship reasons, hosting more fixtures than any other ground in the United Kingdom including the late appointment of the India v Pakistan group stage game to be held on 16th June. The appointment of this game can be justifiably regarded as a testament to the high regard that the Stadium and its efficient operation and multi-agency approach is held by the organisers of Cricket both nationally and internationally. Other games are England v Afghanistan, (18th June), West Indies v New Zealand (22nd June), West Indies v India (27th June), Australia v South Africa (6th July) and the 1st Semi Final on 9th July with a reserve day set for the 10th.

Meetings have already been held between the Cricket World Cup organisation and other official bodies and these will continue throughout the next few months until the tournament concludes.

Conclusion

The Club Management are satisfied that they have suitably demonstrated to the Regulatory Authority that they have successfully attained satisfactory results in items 1 and 2 Aims and Objectives set and that the outstanding issues under item 3 will be addressed during 2019.

Pre-Season Issues

Terrorist and Security Issues

As in previous years, National Terrorist and Security issues prior to and during the 2018 season were considered as an integral part of the planning process for events at Emirates Old Trafford Cricket Ground.

Unfortunately, the tragic events of 22nd May 2017 at the Manchester Arena are still having influence on our plans and procedures but thanks to the meticulous nature of our base procedures, the necessary alterations have been made to address the heightened requirements for personal and general safety and once again the Club thanks Trafford Council and Greater Manchester Police for their assistance in making the venue a safe place to visit.

The season commenced with the 'Threat Level' at 'Severe' in relation to International Terrorism and 'Substantial' in relation to Irish Republican issues and this remained so throughout the season.

The Club continues its association with GMP Counter Terrorism Unit and Dedicated Search Unit and NaCTSO with whom several planning and information meetings took place and advice sought and acted upon in relation not only to sporting and other events at the stadium but also in relation to the on-going redevelopment of the site.

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As in 2017, the Club did not request the services of GMP POLSA teams to conduct searches of the Players Dressing Rooms as this was deemed unnecessary by the authorities, a visual search by trained personnel from Lancashire Cricket staff being utilised in their place.

Pre-match/event liaison with agencies

Lancashire Cricket Safety Management continued close liaison with the police and other relevant agencies prior to every match and event hosted at the stadium.

Match Day Security Strategy

The Match Day Security Strategy continued to improve during the 2018 season. The Computerised Event Management System remains accessible by nominated officers of Trafford Council which gives a real-time overview of what is happening at the ground and in preparation for events.

Liaison with the Local Authority, Emergency Services and Security Services continued and enabled the club to continue business, whatever the risks.

Stadium Capacity

A temporary stand was erected to facilitate crowd attendance for the One Day International, England v Australia, International T20, England v India and the Lancashire Lightning v Yorkshire Vikings Vitality Blast game. The stand had an ultimate capacity in excess of 8,500 persons raising the available capacity of the stadium to 24,000 people.

The stand was considered a successful investment by the Club and a similar construction will be erected for the Cricket World Cup of June and July 2019, the Ashes Test Match scheduled to start on 4th September 2019 and the Vitality Blast game between Lancashire Lightning and Yorkshire Vikings, the date of which is still to be confirmed.

Annual Ground Inspection and Equipment Testing Reports.

The stadium, as required, was subject to all the mandatory safety checks as detailed in the document Safety Procedures and Contingency Plans.

Appropriate safety checks were also carried out by either the club's own maintenance department or appointment consultant engineers as required by the Safety Procedures Manual.

All certificates were forwarded to Trafford Borough Council prior to the issue of the General Safety Certificate and the Special Safety Certificates (Concerts) for 2018 by the Authority.

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In accordance with the recommendations of the Green Guide 6th Edition (which was not published during the 2018 season but to which the Club adopted its procedures and workings), any stadium occupancy now relates not only to the attending crowd but to all persons present in the stadium at any given time.

The Private Security Industry Act 2001 and the Security Industry Authority (S.I.A.)

Lancashire Cricket Club complies fully with the requirements of the PSIA 2001.

Our exclusive agreement for the provision of Security services over and above those provided 'In House', with G4S Secure Solutions (UK) Limited continued during 2018 but were limited to presence for major cricket matches (domestic Vitality Blast and International ODI and T20 games) and to cover shortfalls with In House provision to cover at major conferences, hospitality and concert events.

As indicated earlier in this report, the Club continued to employ a number of 'In House' stewards during the 2018 season. The Club, although via exemption are not required to employ SIA badged stewards in licenced areas of the ground, continued to ensure that all stewards placed in an enforcement role were so qualified and intend to retain this requirement.

All In House Stewards, a number of Conference and Events and Guest Services staff are qualified to NVQ Level two in both Spectator Safety and Customer Service and we continue to roll out this initiative together with First Aid Training to 'First Aid at Work' standard (3 day course) for stewards, maintenance, Conference and Event and Hotel staff.

Contracted Stewards

As mentioned above G4S continued to provide stewarding and security needs in support of the In House staff.

G4S is regulated by the Security Industry Authority (SIA).

The size of the company enabled it to provide its own in house training by qualified instructors, in compliance with the Private Security Industry Act 2001.

The company delivered, as a minimum, training and qualification to Level 3 for all Supervisors and to Level 2 of the National Qualification Framework for General Stewards or any subsequent qualification which it is anticipated will be published during the early months of 2019.

No Smoking Policy

All the stadium seated areas continue to be designated as No Smoking. This policy has been successfully introduced to the stadium for all cricket events and extends and complements the requirements dictated by Regulations. The Club maintains the

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prohibition of E-Cigarettes in anticipation of any further legal requirements. This extended prohibition continues to be universally accepted by our customers.

Risk Assessments

Generic Match Day Risk Assessments

The Safety Management Team constantly reviews all aspects of Risk Assessment at the stadium. However particular cognisance is paid prior to the start of each Cricket season to the Generic Risk Assessments for the forthcoming year and amendments are made where particular issues are highlighted.

Specific Match/Event Risk Assessments

As in the previous season, every match and event had specific risk assessments completed. These were published via the Electronic Management System to which Trafford Borough Council's Public Protection Department Officers have immediate access

The classification used for Risk Assessment is simple and accepted by both the police and Trafford Borough Council.

Risk Classification: **CS** – Lowest. **A** - Low. **B** - Medium. **C** - High.

All the events and matches attracted one of the above specific classifications.

Using the system of risk assessment and management prior to the commencement of the season, consultation took place with the police on which games and events would attract a police presence. These were confirmed as follows:

England v Australia, 24th June 2018 which also incorporated a 'Big Screen' showing of the England v Panama FIFA World Cup game within the stadium Fan Village.

England v India, International T20, 3rd July 2018

Lancashire Lightning v Yorkshire Vikings Vitality Blast game of 20th July 2018

Each of the above games employed a single serial of 1 sergeant and 7 constables plus a Command and communications team.

Liam Gallagher Concert, 18th August 2018.

A Command team and 2 serials of officers (2 sergeants and 14 constables) were employed by the club for this event.

Stadium Usage

A full complement of fixtures took place at Emirates Old Trafford. This included 6 Specsavers County Championship Division One fixtures with an additional game being played at Southport. The latter fixture does not form part of this report as not being under the control of Trafford Licensing. 3 Royal London One Day Cup fixtures were played at Emirates Old Trafford, one additional game being played at Blackpool. All 7 home games in the Vitality Blast t20 competition games were played at Emirates Old Trafford.

In addition to the above, two Kia Super League were played at Emirates Old Trafford as 'double headers' to Vitality Blast games and three other home fixtures being played at Southport, Blackpool and Liverpool.

The ground also hosted two 2nd XI fixtures.

The stadium arena was in use for a total of 40 days throughout the year for cricket matches which are listed below.

Cricket Events

The calendar year saw a varied programme of cricket games at Emirates Old Trafford with the total number of days allocated being 44. Two games (the SSCC games v Nottinghamshire and Surrey were curtailed by one day due to rain and the game vs Yorkshire was concluded one day early as was the 2XI fixture vs Nottinghamshire)

The weather was, for a change, friendly, in Manchester, with only 8 days play either interrupted (6) or lost (2) to inclement weather.

The continued regulation from the ECB to allow the use of floodlights during SSCC games assisted in allowing play to progress on a number of days when otherwise they may have been further curtailed by bad light.

Royal London One Day International, England v Australia

This game was played on Sunday 24th July 2018.

The entire stadium was made available for occupation by customers including the temporary structure nominated as D stand housing in excess of 8,500 people.

A total of 23,500 persons attended the fixture.

A police presence was employed totalling 8 officers of various ranks and designated duties. There was one arrests made during the game after an allegation of assault.

Due to the nature of the event and the requirements of the ECB a large stewarding presence was employed for this game although spectator behaviour was generally

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excellent. 6 persons were ejected during the game, all for breach of the Conditions of Entry or anti-social behaviour issues.

29 persons were treated by the medical team during the event with 3 people being taken to hospital for further investigations. All the treatments were for illness.

International T20, England v India

This game was played on Tuesday 3rd July 2018

The entire stadium was again made available for spectator occupation on this day, D stand remaining in position to host in excess of 8,500 spectators. The game was attended by 20,027 people.

The game passed without major incident. 8 persons were treated by 1st Aid personnel, all for minor ailments.

The Stewarding operation responded to the requirements of the ICC and ECB and their presence prevented any major breaches of the protocols required by the governing bodies and a total of 7 persons were ejected from the stadium for breaches of Ground Regulations / Anti-Social behaviour.

Again 8 police officers were employed within the stadium for this fixture.

Domestic Cricket Events

Throughout the 2018 season, Lancashire County Cricket Club took part in the domestic First Division of the Specsavers County Championship, the Royal London One Day Cup (RLODC) and the Vitality Blast t20 competition.

On the field of play fortunes declined in the first division of the county championship with a 7th place finish, leading to relegation from the top flight..

In the RLODC the team once again failed to emerge from the group stages.

In the NatWest Blast t20 Competition the team qualified from the group stages and were successful in their ¼ final game vs Kent to progress to the finals day where they lost to Worcestershire, the eventual winners, in the Semi-final game.

Conclusions

Once again all those involved with the Stadium Safety Management have experienced an extremely busy, varied and challenging year.

The overall spectator attendance for cricket games hosted at the stadium in 2018 was 155,982.

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Excluding international cricket matches the total attendance for domestic games was 112,455 spectators.

If we break down the attendances for the 2 One Day / Limited Overs competitions, we find that a total of 70,666 persons attended the t20 games, an increase of 30,609 on the previous year, with one additional fixture being played at Emirates Old Trafford, the average attendance of 10,095 saw a healthy average increase of 2,014 from the previous season. For the Royal London One Day Cup competition, a total of 7,304 people attended the 3 games at Emirates Old Trafford.

Attendances at the longer form of the game increased by 10% over that of the previous season with a total of 30,246 people viewing the 6 SpecSavers County Championship games.

The KIA Super League, a t20 style competition for Women's teams continued during the summer months with two league fixture being hosted at Emirates Old Trafford, Lancashire Thunder versus Surrey Stars and Lancashire Thunder v Western Storm being held as 'double header' games to Vitality Blast matches v Foxes and Jets respectively.

Both the stewarding and event day medical operations are constantly monitored to ensure that the exacting standards previously attained are maintained and, where possible, further improved.

Liaison and co operation with the Local Authority, Police, Fire and Rescue, and Health Authorities continued and relationships are strong and areas of responsibility are clear.

The liaison with the local Police has continued and the sharing of information has proved to be advantageous to both parties. During 2018 the police, by agreement, were only present the two International fixtures and the Vikings Vitality Blast fixture. We continue our 'open door' policy for members of the management and Special Events Office to attend any fixture to monitor and advise as they see fit. We expect this arrangement to continue into and beyond the 2019 season.

24 persons were ejected from the ground during the season for a variety of breaches of the Conditions of Entry to the ground and Ground Regulations. No people were arrested during the season.

Throughout the Cricket season the medical team treated a total of 54 people during match days for injuries or illnesses. 6 of the total number needed to be referred to hospital, one notable incident where the North West Air Ambulance was deployed to the ground after an elderly spectator suffered a heart attack during the game. All hospital referrals, with the exception of the latter gentleman who unfortunately later passed away, were subsequently released to their homes.

Responsibility for Fire Prevention and Safety Regulation on match days continues to be allocated to a dedicated team from within the 'In House' and G4S stewarding

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presence. This process has proved to be successful with no fire alarm activations during cricket games being recorded.

All fire fighting equipment is checked by this same team on match days supported by the security team on non-match days. This process ensures that all equipment is in place and fully serviceable. Records of these checks are made and kept. The fire alarm systems are checked weekly throughout the year to ensure their efficiency supported by unannounced drills.

As previously mentioned, training will always remain a foundation of the Lancashire Cricket match day safety management policy.

Match day Incident Reports submitted by safety personnel add to the extensive match day information available to Lancashire Cricket safety management ensuring effective monitoring, assessment and resolution, where necessary, of issues associated with spectator safety.

We continue with our commitment to sharing information with Trafford Borough Council and allow officers real time access to relevant sections of the Lancashire Cricket Event Management Portal which allows the officials of the Council to interrogate information relating to events without the need to contact individuals at the Club. This process has focused the needs of both the Club and Trafford Borough Council to inform and direct improvements in safety and business development.

Sports Ground Safety Authority (SGSA)

The SGSA did not conduct a formal visit to the stadium during the season although a couple of 'fact finding' attendances did take place.

The Club believes that it is in a good position to implement the full Guidance of the 6th Edition of the Green Guide once it is published, having already put into place relevant recommendations from the draft editions of the Guide.

Liam Gallagher Concert 2018

This event took place on the evening of Saturday 18th August 2018

The event attracted a total attendance of 46,349 persons who were, in the main, well mannered. Stewarding and security within the stadium was enhanced to reflect the concerns as outlined previously and a 100% search regime was adopted on all persons entering the stadium, including all working personnel. There was a low police presence outside the stadium but this was supplemented by G4S stewarding in excess of that normally employed for a concert event at the ground.

At the event, only 6 persons were ejected from the stadium with no arrests taking place, 53 persons were treated by the medical team, 4 of which were taken to hospital for further treatments, mostly drink / drug related concerns. All were released after treatment.

This was a major event which passed without serious incident and continues to show the capabilities of the venue to host such high profile concerts.



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Objectives for 2019

The Safety Management team at Lancashire Cricket has set the following objectives for 2019.

- 1 Successful hosting of 6 Cricket World Cup fixtures, including the India v Pakistan Group Stage game and a Semi Final fixture, each with a 25,000 anticipated crowd.
- 2 Continued involvement in the area 'Master Plan' of re-development of the area and its impact on the hosting of major events held at the stadium.
- 3 The successful hosting of the 2019 4th Specsavers Ashes Test Match being held between 4th and 8th September with capacity crowds of 25,000 in attendance each day.



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Daniel Gidney
Chief Executive Officer
Lancashire Cricket

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